

Jan. 11, 2019

Subject: Presbyterian Implements New Claims Editing and Payment Systems

Presbyterian Health Plan, Inc. and Presbyterian Insurance Company, Inc. (Presbyterian) are committed to providing updated information to our network as soon as it is available. We would like to take this moment to inform providers that we are implementing a new claims editing system as well as a claims payment system beginning Jan. 1, 2019.

Claims Payment System

Our new claims payment system is a next generation core administration system that builds on our best practice approach to claim processing. We expect to fully transition to this new system over the next two years. Please be aware that until we fully implement our new claims payment system, providers may have their claims processed in both the old and new system depending on the product line.

Claims Editing System

Our new claims editing system will help ensure accurate and appropriate reimbursement by identifying potentially incorrect coding relationships on submitted claims. This system utilizes national coding edits, edits based on current procedural terminology (CPT) guidelines, specialty edits, and clinically derived edits. In addition to these core edits, we will use this new claims editing system to conduct claim edit reviews and administer Presbyterian payment and medical policies. Claims with dates of service prior to Jan. 1, 2019, will not be affected by the new claims editing system.

As we continue to invest in new technologies that improve process and reduce administrative burden, we will send additional communications as needed. Should you have any questions, we encourage you to use the information on the back of this page to contact your Provider Network Management relationship executive.

As always, thank you for partnering with us to improve the health of the patients, members and communities we serve.

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Presbyterian exists to improve the health of the patients, members, and communities we serve.

www.phs.org

Provider Network Management



Hours: Monday through Friday, 8 a.m. to 5 p.m.



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