



PROVIDER ACCESS SURVEY

Dear Provider,

The Legislative Finance Committee has requested NM HSD to survey all Behavioral Health providers in the Centennial Care provider network regarding access and availability to behavioral health services. In collaboration with HSD, the Managed Care Organizations (MCOs) contracted for Centennial Care 2.0 have created an online survey. We are requesting all Behavioral Health providers to take the survey and answer a few questions regarding access and appointment availability. The link to the survey is provided below:

<https://www.surveymonkey.com/r/JN6JRJP>

You may receive several notifications from all the Centennial Care MCOs; however, you are not expected to complete the survey for each MCO. We will share the information that you provide. If you have locations in multiple counties, we would ask that you complete the survey for each of those sites. Please forward the survey link to each of your locations for online completion.

Please complete the survey no later than **Friday, October 11, 2019.**

We appreciate your time and consideration in filling out the survey. As always, if you have any questions, please feel free to reach out to your assigned Provider Relations representative with each respective MCO.

With appreciation,

Blue Cross Blue Shield of NM, Presbyterian Health Plan, and Western Sky Community Care