Lincoln County Medical Center
Report to the Community 2019

PRESBYTERIAN

Lincoln County Medical Center (LCMC) is a county-owned facility that has been leased and managed by Presbyterian Healthcare Services since 1972. This partnership is dedicated to improving the health of individuals, families and communities in Ruidoso and Lincoln County.
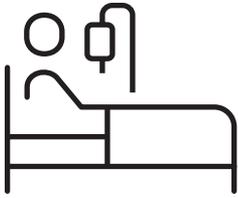
Presbyterian Healthcare Services, through Lincoln County Medical Center, operates a hospital, two hospital-based primary care clinics and a specialty clinic, three rural clinics, and a countywide ambulance service in Lincoln County.

LCMC is one of nine hospitals run by Presbyterian, which also has a statewide health plan and a growing multi-specialty medical group.

Presbyterian worked in partnership with Lincoln County to build a new critical access hospital in Ruidoso, which opened in May 2020. Presbyterian will equip and manage this facility. This investment will enhance the care that LCMC already provides and help to retain and attract new physicians to meet the future healthcare needs of our community.
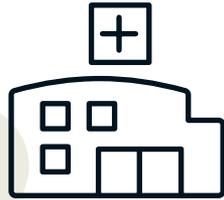
Lincoln County Medical Center By the Numbers

28
licensed beds

7
Presbyterian Medical Group primary and specialty care clinics

35,840
outpatient visits

15,239
outpatient emergency room visits

241
babies cared for

1,360
inpatient hospital visits

Investing in Your Healthcare

- We spent $8.9 million to equip the new hospital.

- We recruited an emergency medicine physician, a family practice nurse practitioner and a surgery physician assistant.

- We worked toward Baby-Friendly designation.

- We are adding cardiac rehab service and expanding radiology services – including an advanced MRI suite, 3-D breast tomosynthesis, a nuclear medicine SPECT-CT gamma camera and updated fluoroscopy services – to the new hospital.

Our Accomplishments

- We were named Top Overall Hospital in the state by the New Mexico Hospital Association (NMHA) in recognition of high performance in quality and patient safety initiatives.

- We won a NMHA Quest for Excellence award in the rural/critical access hospital category for a program that significantly reduced re-admissions to the hospital among senior patients.

- Presbyterian Medical Group in Ruidoso received a High Performance Award from HealthInsight New Mexico for its commitment to improving performance and promoting patient-centered care.

Serving Our Community

In 2019:

- We employed 336 people and generated hundreds of additional jobs in the community.

- We provided more than $24.3 million in employee salaries, wages and benefits.

- We provided more than $7.3 million in community benefit (including financial assistance).

- Our 58 volunteers provided more than 12,230 hours of service and launched a pet therapy program.

- We awarded a $25,000 grant to the Lincoln County Community Health Council through Presbyterian Healthcare Services.

- We provided more than $23,000 in scholarships through LCMC, the LCMC Auxiliary and the community organization CHANGE.

- We introduced 35 Ruidoso middle school students to career opportunities in healthcare at our third annual MASH Camp.

- We conducted health fairs in Capitan, Carrizozo, Corona, Inn of the Mountain Gods and Ruidoso; offered a drive-through flu shot clinic; and provided free meals to children.

- Our third annual Run for the Mountain 5K walk/run raised $5,000 for Hope Harbor women's shelter.

- The Lincoln County Medical Center Board of Trustees, comprised of community members, provided governance, leadership and direction for Lincoln County Medical Center, our clinics and EMS.

PRESBYTERIAN
Lincoln County Medical Center

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