

## Our Accomplishments in 2018

- Home Health Care received two awards from HealthInsight
  New Mexico: the 2018 Quality Award for patient care, a Certificate
  of Excellence in Quality Improvement and Systems (HCAHPS)
  Recognition Certificates for top 25 percent national ranking.
- Socorro General Hospital providers began providing hospice care for patients at Good Samaritan Society, which offers rehabilitation and skilled care for those who require 24-hour nursing supervision.



# Socorro General Hospital Report to the Community 2018

A PRESBYTERIAN

Socorro General Hospital is a not-for-profit hospital that has been managed by Presbyterian Healthcare Services since 1976. The hospital provides comprehensive inpatient and outpatient healthcare to the residents of Socorro and Catron counties. Socorro General Hospital and Presbyterian Healthcare Services operate the hospital and seven clinics. The hospital also houses a full-service TriCore laboratory. Additional services include emergency medicine and community outreach programs, as well as primary and specialty care services. Socorro General Hospital is one of nine hospitals run by Presbyterian, which has a statewide health plan and a growing multi-specialty group.



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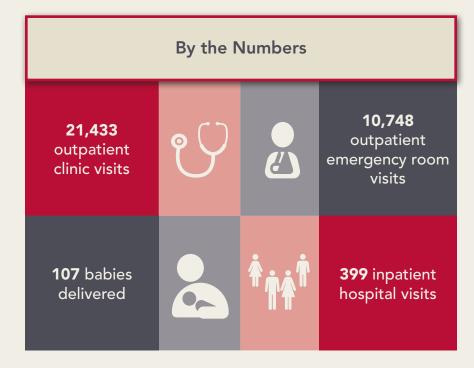
#### Socorro General Hospital



#### **Investing in Your Healthcare**







- Purchased new CAT scan equipment.
- Successfully recruited seven new clinicians, expanding access to family medicine, OB/gyn and emergency healthcare.
- Community Relations committee paid for updates of outpatient infusion and vascular ultrasound rooms.

### **Serving Our Community**

#### In 2018:

- We employed almost 200 people and generated many additional jobs in the community.
- We provided almost \$18 million in employee salaries, wages and benefits.
- We provided more than \$11.2 million in community benefit (including financial assistance).
- Our 11 volunteers contributed a total of 2,500 hours.
- We participated in Socorro County community events, hosted family events and played a leadership role in community youth and health organizations.
- We offered monthly Child Safety Seat classes and distributed 28 seats, made Safe Sleep presentations and gave out 80 portable bassinets, promoted early literacy through the Books for Babies program, and offered a monthly play group for young families.
- We made more than 1,800 home visits and offered free flu shots and infant mental health services.
- The Socorro General Hospital Board of Trustees provided governance, leadership and direction for Socorro General Hospital, our clinics and emergency medical services.