

What Is The Benefit?

About the Program

If you have Medicaid or Medicare insurance and live in Bernalillo County, you may be able to get services or resources to help with things like food and housing. By answering questions that help to identify any needs like food, rides to and from work or the doctors office, and home services like gas, electric and water, we can provide information about available services and programs in our community that are able to help.

Your answers to the questions will not impact if you qualify for Medicare or Medicaid insurance.

The Purpose

Having access to healthy foods, stable housing, transportation, affordable utilities, and safe environments can affect our health. This program helps connect people to healthcare providers and community services that help with needs and help people stay healthy.

The Services

Community Health Workers (CHWs) are part of medical teams at clinics and hospitals. If someone qualifies, a CHW can help connect to services for them and their family. CHW services are free to qualified patients, their families, and caregivers.

Community Health Worker (CHW) Contact Information

Resources Provided with Assistance From:



AHC Partners



If you do not meet eligibility criteria, please still feel free to keep or share this brochure and the resources included.



The Bernalillo County Accountable Health Communities Program connects Medicare and Medicaid beneficiaries to services in the community that may help improve their health. Many of these community services are free.

ELIGIBILITY

- Has Medicaid/Medicare insurance
- Lives in Bernalillo, Sandoval, Torrance, or Valencia County
- At least one need is identified
- Does NOT live in: assisted living, rehabilitation center, in-patient recovery program, psychiatric facility or correctional facility

More services are available if you have been to the emergency room 2 or more times in the past 12 months.

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Housing/Rental Assistance

ABQ Housing Authority.....	505) 746-3920
Bernalillo Housing Dept.....	(505) 314-0200
Catholic Charities.....	(505) 724-4670
Goodwill (veterans only).....	(505) 881-6401
Help New Mexico Housing.....	(505) 265-3714
HopeWorks.....	(505) 843-9405
John Marshall Center.....	(505) 848-1345
Salvation Army.....	(505) 872-1171
St. Vincent de Paul.....	(505) 346-1500
Women's Housing Coalition.....	(505) 884-8856

Utility Assistance

Alamosa Multi-Services Center.....	(505) 836-8800
Century Link Telephone.....	1-800-244-1111
East Central Center.....	(505) 767-5700
John Marshall Center.....	(505) 848-1345
LIHEAP.....	(505) 841-2300
Los Griegos.....	(505) 761-4050
PNM Good Neighbor Fund.....	(505) 967-8045
Salvation Army Heat NM (gas).....	(505) 872-1171

Emergency Hotline Numbers

Emergency.....	911
Albuquerque Police	
Non-Emergency.....	(505) 242-2677
ABQ Resource Hotline.....	311
Agora Crisis Center.....	(505) 277-3013
Child Abuse/Neglect.....	(505) 841-6100
	1-800-797-3260
Domestic Violence Shelter.....	(505) 247-4219
NM Crisis Line (24 hrs).....	1-855-662-7474
NM Peer to Peer Warmline.....	1-855-466-7100
Poison Center Hotline(24 hrs).....	(505) 222-1222
Protective Services (APS).....	1-866-654-3219
Rape Crisis Center (24 hrs).....	(505) 266-7711
Runaway National Hotline	1-800-621-4000
Sexual Assault Nurse Assistant.....	(505) 883-8720
Suicide Hotline.....	1-800 SUICIDE
	1-800-784-2433

Legal Assistance

Family Law Clinic.....	1-877-266-9861
NM Legal Aide.....	1-833-545-4357
New Mexico Immigration Law Center.....	(505) 247-1023
UNM Law Clinic.....	(505) 277-2146

Benefits

Medicaid/Centennial Enrollment.....	1-855-637-6574
US Social Security Administration..	1-800-772-1213

Clothing

Albuquerque Public Schools (APS) Clothing Bank.....	(505) 248-1873
East Central Center.....	(505) 767-5700
John Marshall Community Center..	(505) 848-1345
Locker 505 (students).....	(505) 294-1647
Birthingright of ABQ (infants/maternity)	(505) 262-2235
Steelbridge	(505) 346-4673

Interpersonal Safety

ABQ Family Advocacy Center.....	(505) 243-2333
Adult Protective Services.....	(505) 841-4500
Domestic Violence Resource Ctr	(505) 248-3165
Enlace Comunitario.....	(505) 246-8972
Haven House (Rio Rancho).....	(505) 896-4869
National DV Hotline (24/7).....	1-800-799-7233
NM Legal Aid DV Hotline.....	1-877-974-3400
S.A.F.E. House.....	(505) 247-4219
Valencia Shelter for DV.....	(505) 864-1383

Urgent Care

PMG Urgent Care on Atrisco.....	(505) 462-7575
PMG Urgent Care on Carmel.....	(505) 253-4789
PMG Urgent Care on Isleta.....	(505) 462-7777
PMG Urgent Care on Harper.....	(505) 823-8888
PMG Urgent Care on Paradise.....	(505) 998-1717
PMG Pediatric Urgent Care.....	(505) 841-1819
UNM Adult Urgent Care.....	(505) 272-9646
UNM Pediatric Urgent Care.....	(505) 272-2345

Shelters

Albuquerque Opportunity Center (Men/Veterans).....	(505) 344-4340
Amistad (Teens).....	(505) 877-0371
Barrett House (Women).....	(505) 243-4887
Family Promise.....	(505) 268-0331
Good Shepard (Men).....	(505) 243-2527
HopeWorks.....	(505) 843-9405
Joy Junction (Families/Women).....	(505) 877-6967
New Day (Teens).....	(505) 938-1060
Safe House (DV Women).....	(505) 247-4219
Salvation Army (men's rehab).....	(505) 881-4292
Steelbridge	(505) 346-4673
Westside Emergency Housing Ctr.	(505)839-9193

Transportation

Presbyterian Healthcare Services...	(505) 341-0042
Blue Cross Blue Shield of NM.....	1-866-913-4342
ABQ SunVan	
For Application.....	(505) 724-3100
For Reservations.....	(505) 243-7433
Dept. of Senior Affairs (Ages 60+)..	(505) 764-6464
We Care Agency.....	1-877-419-4300
Western Sky.....	1-844-543-8996

Health & Social Services Centers

Alamosa Center.....	(505) 836-8800
East Central Center.....	(505) 767-5700
John Marshall Center.....	(505) 848-1345
Los Griegos Center.....	(505) 761-4050

Food/Meals

Alamosa Multi-Service Center.....	
East Central Center.....	(505) 836-8800
ECHO (Ages 60+).....	(505) 767-5700
Holy Family Food Pantry.....	(505) 242-6777
John Marshall Community Center..	(505) 842-5426
Los Griegos Service Center.....	(505) 848-1345
NMVIC (Veterans and 87123).....	(505) 761-4050
Rio Grande Food Project.....	(505) 265-0512
RoadRunner Food Bank.....	(505) 831-3778
Salvation Army.....	(505) 247-2052
Silver Horizons (Ages 50+).....	(505) 872-1171
St. Martin's Hospitality Center.....	(505) 884-3881
St. Vincent De Paul.....	(505) 843-9403
Storehouse.....	(505) 346-1500
	(505) 842-6491

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