

Being Prepared for an Emergency

People often leave medications (drugs) out of their plans for emergencies, but it's important to know where those drugs are when needed. It also is important to plan how you will continue taking your drugs in an emergency.

Tips to help you plan:

Keep drugs in stock. Always have enough medication for at least one week.

Write down important drug details. Include each drug name, the amount you should take, your doctor's name and phone number, and your pharmacy's name and phone number.

Keep drugs in the same place. Store all your medications where you can get to them quickly.

Special storage. Many drugs that we fill must be stored in a refrigerator. Keep this in mind as you plan for an emergency.

Our pharmacy also could have an emergency. If this happens, it is important for you to have your doctor, medication and health plan information stored in a safe place.

Always carry your health plan card. If our pharmacy is not available in an emergency, your health plan will be able to help you get your medication.

If you have an emergency and cannot get to your medication, call us at the pharmacy at (505) 823-8800 once you are in a safe place. We will do all that we can to help you get your medication, including:

- Sending the prescription to a different pharmacy
- Shipping your order to another location
- Talking with your doctor and insurance company

If you have a health emergency go to the nearest hospital emergency room or call 911 for help.

