Presbyterian’s Provider Network Contact Guide

Your Guide to Presbyterian’s Provider Network Operations Department

+ Leadership
+ Long-term Care
+ Indian Health Services
+ Network Contracting
+ Behavioral Health
+ Physical Health
This contact list was designed to help you get in touch with Provider Network Operations (PNO). Due to the large number of healthcare professionals and providers that we serve on behalf of Presbyterian, we have used several methods to assign our staff to the network.

General Contact Information for Provider Network Operations*

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*Note: If you cannot reach your Provider Network Operations relationship executive, service associate, or network contract manager, please contact the Presbyterian Customer Service Center at (505) 923-5757 or 1-888-923-5757 for assistance.
Steve directs the establishment and maintenance of collaborative relationships with Presbyterian’s network of healthcare professionals and providers. He leads the design, deployment and monitoring of strategies and programs that support and serve healthcare professionals, providers and their staff. Steve also oversees provider contracting to ensure a robust network of providers for member access.

Melissa oversees provider engagement and education and the development and facilitation of activities related to new provider training. She directs communications with auditors, organizations, employees, consultants and providers. Melissa also ensures the accuracy of provider data and provider directories.

Erica oversees the team responsible for conducting provider services functions including reimbursement accuracy, provider education, accuracy of provider data and provider directory. She also helps develop and maintain positive provider relationships and experience through provider engagement by webinar, conference calls and in-person meetings.

The PNO Relationship Operations team manages relationships and supports our network of healthcare providers. The team consists of supervisors, relationship executives and service associates. We strive to provide an exceptional experience for our providers and members.

Managers and Supervisors

Steve Tafoya
Director of Provider Services and Contracting
(505) 923-8402
sttafoya@phs.org

Melissa Apodaca
Servicing Manager and IHS
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Erica Lopez
Supervisor
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Relationship Executives and Associates

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Relationship Executive
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Relationship Executive
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Francesca Wilton
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Indian Health Services Relationship Operations Team

Loren C. Allison
Relationship Executive
(505) 923-8289
lallison3@phs.org

Jorge Ruiz Mendoza
Service Associate
(505) 923-8782
jruizmend@phs.org
Provider Network Operations
Contact Guide

Long-term Care Provider Network Operations

Managers and Supervisors

Open
LTSS/EVV Manager
(505) 923-5075
The LTSS/EVV manager oversees long-term care providers statewide and ensures that they receive onboarding, training and education. He or she also monitors the electronic visit verification system, assists with claims and develops and implements new processes and procedures to improve the provider experience.

Relationship Executives and Associates

Stacey Hughes
Relationship Executive
(505) 923-5794
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Paulette Adakai
Relationship Executive
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padakai@phs.org
Orlando Gonzalez
Relationship Executive
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Adam Bailey
Relationship Executive
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Stacey Sullivan
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Provider Network Operations Contracting Team

Managers and Supervisors

Valerie Marrujo
Manager of Contracting
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Valerie helps develop and maintain positive provider relationships through personal and in-person discussions. She is responsible for developing and coordinating approval of new contracts, language and/or amendments using approved model contract templates and following health plan contracting procedures.

Lisa Goodman
Supervisor of Contracting
(505) 923-5424
lgoodman@phs.org
Lisa oversees the team responsible for conducting provider contracting functions including reimbursement negotiations, as necessary, to achieve cost targets and support network strategies. She also supervises and provides direction to team to support development of contracts for acute inpatient facilities and integrated delivery systems, medical professionals and ancillary services, and special-purpose networks such as Medicaid long-term-care/behavioral/dental.

Contract Managers and Compliance Coordinator

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Contract Compliance Coordinator
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dbaca15@phs.org
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Ingrid Martinez
Network Contract Manager
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Network Contract Manager
Mary Gale Holmes
Network Contract Manager
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mholmes2@phs.org
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Network Contract Manager
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Provider Network Operations
Contact Guide

Behavioral Health Relationship Management Team

Managers and Supervisors

Amy Hallquist
Regional Network Director
Behavioral Health
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ahallquist@magellanhealth.com

Amy manages the team of Magellan Health Services field network employees comprised of both provider relationship liaisons and provider contracting personnel. She leads the development and deployment of programs, strategies and initiatives for our network of behavioral health providers.

Nina Pacheco
Field Provider Relations Manager
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Information coming soon.

Open
Area Contract Manager

Contract Specialists and Provider Liaisons

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Provider Liaison

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Adrienne Duran
Contract Specialist
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Provider Network Operations
Contact Guide

Assigned Provider Network Operations Relationship Executive by Specialty, Facility and/or Location
# Medicare, Centennial Care and Commercial Behavioral Health Services by County

<table>
<thead>
<tr>
<th>Provider Relations Liaison</th>
<th>Counties</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Vanessa Chavez</strong></td>
<td>Colfax, Curry, De Baca, Eddy, Guadalupe, Harding, Lea, Lincoln, Mora, Quay, Roosevelt, School Based Health Centers, Taos, Union</td>
</tr>
<tr>
<td>(505) 923-5427</td>
<td></td>
</tr>
<tr>
<td><a href="mailto:chavezv@magellanhealth.com">chavezv@magellanhealth.com</a></td>
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</tr>
<tr>
<td><strong>Jessica Taylor</strong></td>
<td>Bernalillo (organizations), Applied Behavior Analysis</td>
</tr>
<tr>
<td>(505) 923-6761</td>
<td></td>
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<tr>
<td><a href="mailto:jtaylor4@magellanhealth.com">jtaylor4@magellanhealth.com</a></td>
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</tr>
<tr>
<td><strong>Gina Romero</strong></td>
<td>Catron, Cibola, Dona Ana, Grant, Hidalgo, Luna, McKinley, Otero, Ria Arriba, San Juan, San Miguel, Socorro, Federally Qualified Health Centers (FQHCs)</td>
</tr>
<tr>
<td>(505) 923-6753</td>
<td></td>
</tr>
<tr>
<td><a href="mailto:romerog@magellanhealth.com">romerog@magellanhealth.com</a></td>
<td></td>
</tr>
<tr>
<td><strong>Open</strong></td>
<td>Bernalillo (individual and groups), Los Alamos, Sandoval, Santa Fe, Torrance, Valencia, out-of-state providers</td>
</tr>
</tbody>
</table>

For additional Behavioral Health information, please contact 1-800-424-6035.
## Provider Network Operations

### Statewide Hospitals

### Provider Relationship Executive

<table>
<thead>
<tr>
<th>Executive</th>
<th>Hospitals</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Andrea Franco</strong>&lt;br&gt; (505) 923-2826&lt;br&gt;<a href="mailto:afranco@phs.org">afranco@phs.org</a></td>
<td>Presbyterian Dan C. Trigg Memorial, Presbyterian Espanola Hospital, Lea Regional, Presbyterian Lincoln County, Miners Colfax, Nor Lea General, Presbyterian Plains Regional, Presbyterian Hospital, Presbyterian Kaseman, Presbyterian Rust Medical Center, Presbyterian Socorro General, Union County General</td>
</tr>
<tr>
<td><strong>Karen Bounds</strong>&lt;br&gt; (505) 923-8358&lt;br&gt;<a href="mailto:kbounds@phs.org">kbounds@phs.org</a></td>
<td>BHC Mesilla Valley Hospital, Gila Regional, Memorial Medical Center, Mimbres Memorial, Mountain View Regional Medical Center, Sierra Vista Hospital</td>
</tr>
<tr>
<td><strong>Loren Allison</strong>&lt;br&gt; (505) 923-8289&lt;br&gt;<a href="mailto:lallison3@phs.org">lallison3@phs.org</a></td>
<td>Cibola General Hospital, Cibola General, Covenant Medical Center, First Nations Community Healthsource, Guadalupe County Hospital, Gypsum Medical Associates/Medcor, Indian Health Services and Tribal Hospitals, National Jewish Hospital, Rehoboth McKinley Christian, Texas Tech University, University Medical Center Lubbock</td>
</tr>
<tr>
<td><strong>Marti Blea-Cutrer</strong>&lt;br&gt; (505) 923-5940&lt;br&gt;<a href="mailto:mblea3@phs.org">mblea3@phs.org</a></td>
<td>Holy Cross</td>
</tr>
<tr>
<td><strong>Taneil Tanuz</strong>&lt;br&gt; (505) 923-5292&lt;br&gt;<a href="mailto:ttanuz@phs.org">ttanuz@phs.org</a></td>
<td>Artesia General Hospital, Carlsbad Medical Center, Gerald Champion, San Juan IPA, San Juan Regional Medical Center</td>
</tr>
<tr>
<td><strong>Charlie Messer</strong>&lt;br&gt; (505) 923-5649&lt;br&gt;<a href="mailto:cmesser@phs.org">cmesser@phs.org</a></td>
<td>Alta Vista Regional Hospital, DaVita, Department of Health (DOH), Eastern New Mexico Medical, Los Alamos Medical Center, Lovelace, St. Vincent Regional Medical Center, Taos PHO</td>
</tr>
<tr>
<td><strong>Taneil Tanuz</strong>&lt;br&gt; (505) 923-5292&lt;br&gt;<a href="mailto:ttanuz@phs.org">ttanuz@phs.org</a></td>
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</tr>
<tr>
<td><strong>Veronica Baca</strong>&lt;br&gt; (505) 923-8684&lt;br&gt;<a href="mailto:vbaca8@phs.org">vbaca8@phs.org</a></td>
<td>Animas Surgical Hospital, Denver Children’s Hospital, Mercy Regional, Roosevelt General, University of New Mexico Hospital</td>
</tr>
</tbody>
</table>
Provider Network Operations
Primary Care Providers

Bernalillo, Sandoval, Santa Fe, Torrance and Valencia counties by individual provider last name, or group or practice name.

A - B
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Provider Network Operations
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DaVita Medical Group
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Deming Clinic Corporation/
Deming Women’s Center
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(505) 923-8358
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Durango Network
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El Centro
Family Health
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Eye Associates
Charlie Messer
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First Choice
Community Healthcare
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First Nations
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H
Provider Network Operations
Multi-specialty Groups

I

Indian Health Services
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La Clinica del Pueblo
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La Familia Medical Dental Clinic
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Taneil Tanuz
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Presbyterian Medical Group
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Presbyterian Oncology
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Provider Network Operations
Multi-specialty Groups

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Southwest Integrative Health Center
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Take Care (Intel)
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Bernalillo, Sandoval, Santa Fe, Torrance, and Valencia counties

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Albuquerque Ambulance*  
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Ambulatory Surgical Centers  
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Anesthesiology and Pain Management  
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Audiology and Hearing Aid Centers  
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**C**

Cardiovascular Disease  
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Chiropractic Services  
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Dentistry and Oral Surgery  
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Dermatology  
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Geriatric Medicine
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Gynecologic Oncology
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Hematology and Oncology
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Laboratory and Pathology*
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Maternal and Fetal Medicine
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Medical Transport
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Naprapathy
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Neonatal and Perinatal Medicine
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(505) 923-5292
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## Provider Network Operations
### Medical Specialty

**Bernalillo, Sandoval, Santa Fe, Torrance, and Valencia counties**

<table>
<thead>
<tr>
<th>Medical Specialty</th>
<th>Relationship Executive</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
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<td>Veronica Baca</td>
<td>(505) 923-8684 <a href="mailto:vbaca8@phs.org">vbaca8@phs.org</a></td>
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<tr>
<td><strong>Neurology</strong></td>
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<tr>
<td><strong>Neuropsychology</strong></td>
<td>Taneil Tanuz</td>
<td>(505) 923-5292 <a href="mailto:ttanuz@phs.org">ttanuz@phs.org</a></td>
</tr>
<tr>
<td><strong>Non Emergency Medical Transportation</strong></td>
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<td>(505) 923-5940 <a href="mailto:mblea3@phs.org">mblea3@phs.org</a></td>
</tr>
<tr>
<td><strong>Nutrition</strong></td>
<td>Karen Bounds</td>
<td>(505) 923-8358 <a href="mailto:kbounds@phs.org">kbounds@phs.org</a></td>
</tr>
<tr>
<td><strong>Obstetrician and Gynecology</strong></td>
<td>Taneil Tanuz</td>
<td>(505) 923-5292 <a href="mailto:ttanuz@phs.org">ttanuz@phs.org</a></td>
</tr>
<tr>
<td><strong>Occupational Medicine</strong></td>
<td>Loren Allison</td>
<td>(505) 923-8289 <a href="mailto:lallison3@phs.org">lallison3@phs.org</a></td>
</tr>
<tr>
<td><strong>Oncology</strong></td>
<td>Andrea Franco</td>
<td>(505) 923-2826 <a href="mailto:afranco@phs.org">afranco@phs.org</a></td>
</tr>
<tr>
<td><strong>Ophthalmology</strong></td>
<td>Charlie Messer</td>
<td>(505) 923-5649 <a href="mailto:cmesser@phs.org">cmesser@phs.org</a></td>
</tr>
<tr>
<td><strong>Optometry</strong></td>
<td>Charlie Messer</td>
<td>(505) 923-5649 <a href="mailto:cmesser@phs.org">cmesser@phs.org</a></td>
</tr>
<tr>
<td><strong>Orthopedics</strong></td>
<td>Marti Blea-Cutrer</td>
<td>(505) 923-5940 <a href="mailto:mblea3@phs.org">mblea3@phs.org</a></td>
</tr>
<tr>
<td><strong>Otolaryngology</strong></td>
<td>Loren Allison</td>
<td>(505) 923-8289 <a href="mailto:lallison3@phs.org">lallison3@phs.org</a></td>
</tr>
<tr>
<td><strong>Pediatrics</strong></td>
<td>Karen Bounds</td>
<td>(505) 923-8358 <a href="mailto:kbounds@phs.org">kbounds@phs.org</a></td>
</tr>
<tr>
<td><strong>Pharmacy</strong></td>
<td>Loren Allison</td>
<td>(505) 923-8289 <a href="mailto:lallison3@phs.org">lallison3@phs.org</a></td>
</tr>
<tr>
<td><strong>Physical Medicine and Rehabilitation</strong></td>
<td>Charlie Messer</td>
<td>(505) 923-5649 <a href="mailto:cmesser@phs.org">cmesser@phs.org</a></td>
</tr>
</tbody>
</table>
Bernalillo, Sandoval, Santa Fe, Torrance, and Valencia counties

Podiatry
Taneil Tanuz
Relationship Executive
(505) 923-5292
ttanuz@phs.org

Prosthetics and Orthotics
Veronica Baca
Relationship Executive
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vbaca8@phs.org

Pulmonology
Charlie Messer
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cmesser@phs.org

Radiation Oncology
Andrea Franco
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(505) 923-2826
afranco@phs.org

Radiology
Veronica Baca
Relationship Executive
(505) 923-8684
vbaca8@phs.org

Rehabilitation & Physical Therapy, Occupational Therapy, Speech Therapy Facilities
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afranco@phs.org

Reproductive Endocrinology
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Relationship Executive
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ttanuz@phs.org

Rheumatology
Karen Bounds
Relationship Executive
(505) 923-8358
kbounds@phs.org

School-based Health Centers
Veronica Baca
Relationship Executive
(505) 923-8684
vbaca8@phs.org

Sleep Medicine and Sleep Facilities
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Relationship Executive
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kbounds@phs.org

Surgery - Colon/Rectal
Loren Allison
Relationship Executive
(505) 923-8289
lallison3@phs.org

Surgery - General
Loren Allison
Relationship Executive
(505) 923-8289
lallison3@phs.org

Surgery - Head & Neck
Loren Allison
Relationship Executive
(505) 923-8289
lallison3@phs.org

Surgery - Vascular
Loren Allison
Relationship Executive
(505) 923-8289
lallison3@phs.org
Bernalillo, Sandoval, Santa Fe, Torrance, and Valencia counties

**Urgent Care**
Karen Bounds  
Relationship Executive  
(505) 923-8358  
kbounds@phs.org

**Urology**
Charlie Messer  
Relationship Executive  
(505) 923-5649  
cmesser@phs.org

*Note: Certain healthcare professionals and providers listed in the above section are assigned to a relationship executive by their specific medical specialty, regardless of the county in which they are located.*
<table>
<thead>
<tr>
<th>County</th>
<th>Relationship Executive</th>
<th>Cities</th>
</tr>
</thead>
<tbody>
<tr>
<td>Catron</td>
<td>Andrea Franco</td>
<td>Apache Creek, Aragon, Cruzville, Datil, Glenwood, Lower San Francisco Plaza, Luna, Pie Town, Pleasonton, Quemado, Reserve</td>
</tr>
<tr>
<td>Chaves</td>
<td>Charlie Messer</td>
<td>Dexter, Hagerman, Lake Arthur, Midway, Roswell</td>
</tr>
<tr>
<td>Colfax</td>
<td>Andrea Franco</td>
<td>Angel Fire, Cimarron, Eagle Nest, Maxwell, Raton, Springer, Ute Park</td>
</tr>
<tr>
<td>Curry</td>
<td>Veronica Baca</td>
<td>Clovis, Grady, Melrose, Texico</td>
</tr>
<tr>
<td>De Baca</td>
<td>Veronica Baca</td>
<td>Fort Sumner, Lake Sumner</td>
</tr>
<tr>
<td>Dona Ana</td>
<td>Karen Bounds</td>
<td>Anthony, Berino, Chamberino, Chaparral, Dona Ana, Fairacres, Garfield, Hatch, La Mesa, La Union, Las Cruces, Mesilla, Mesilla Park, Mesquite, Organ, Placitas, Radium Springs, Rincon, Rodey, Salem, San Miguel, San Pablo, Santa Teresa, San Ysidro, Spaceport City, Sunland Park, University Park, Vado, White Sands</td>
</tr>
<tr>
<td>County</td>
<td>Relationship Executive</td>
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<tr>
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</tr>
<tr>
<td>Eddy</td>
<td>Taneil Tanuz</td>
<td>Artesia, Atoka, Carlsbad, Hope, La Huerta, Loco Hills, Loving, Malaga, West Carlsbad, Whites City</td>
</tr>
<tr>
<td></td>
<td>(505) 923-5292</td>
<td></td>
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<tr>
<td></td>
<td><a href="mailto:ttanuz@phs.org">ttanuz@phs.org</a></td>
<td></td>
</tr>
<tr>
<td>Grant</td>
<td>Karen Bounds</td>
<td>Arenas Valley, Bayard, Buckhorn, Cliff, Cobre, Gila, Hachita, Hanover, Hurley, Mimbres, North Hurley, Pinos Altos, San Lorenzo, Santa Clara, Silver City, Tyrone, White Signal</td>
</tr>
<tr>
<td></td>
<td>(505) 923-8358</td>
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<tr>
<td></td>
<td><a href="mailto:kbounds@phs.org">kbounds@phs.org</a></td>
<td></td>
</tr>
<tr>
<td>Guadalupe</td>
<td>Loren Allison</td>
<td>Anton Chico, Llano Del Medio, Newkirk, Pastura, Puerto De Luna, Santa Rosa, Vaughn</td>
</tr>
<tr>
<td></td>
<td>(505) 923-8289</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:lallison3@phs.org">lallison3@phs.org</a></td>
<td></td>
</tr>
<tr>
<td>Harding</td>
<td>Andrea Franco</td>
<td>Mosquero, Roy</td>
</tr>
<tr>
<td></td>
<td>(505) 923-2826</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:afranco@phs.org">afranco@phs.org</a></td>
<td></td>
</tr>
<tr>
<td>Hidalgo</td>
<td>Karen Bounds</td>
<td>Animas, Cotton City, Lordsburg, Playas, Rodeo, Virden, Windmill</td>
</tr>
<tr>
<td></td>
<td>(505) 923-8358</td>
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<td><a href="mailto:kbounds@phs.org">kbounds@phs.org</a></td>
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<tr>
<td>Lea</td>
<td>Andrea Franco</td>
<td>Eunice, Hobbs, Jal, Lovington, Monument, Nadine, Tatum</td>
</tr>
<tr>
<td></td>
<td>(505) 923-2826</td>
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<tr>
<td></td>
<td><a href="mailto:afranco@phs.org">afranco@phs.org</a></td>
<td></td>
</tr>
<tr>
<td>Lincoln</td>
<td>Taneil Tanuz</td>
<td>Capitan, Carrizozo, Corina, Hollywood, Nogal, Ponderosa Heights, Ruidoso, Ruidoso Downs</td>
</tr>
<tr>
<td></td>
<td>(505) 923-5292</td>
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</tr>
<tr>
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<td><a href="mailto:ttanuz@phs.org">ttanuz@phs.org</a></td>
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<tr>
<td>Los Alamos</td>
<td>Charlie Messer</td>
<td>Los Alamos, White Rock</td>
</tr>
<tr>
<td></td>
<td>(505) 923-5649</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:cmesser@phs.org">cmesser@phs.org</a></td>
<td></td>
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<tr>
<td>County</td>
<td>Relationship Executive</td>
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<tr>
<td>Luna</td>
<td>Karen Bounds (505) 923-8358</td>
<td>Columbus, Deming, Mountain View, Sunshine</td>
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<tr>
<td>McKinley</td>
<td>Loren Allison (505) 923-8289</td>
<td>Black Rock, Brimhall Nizhoni, Church Rock, Crownpoint, Gallup, Gamerco, Nakaibito, Navajo, Pueblo Pintado, Ramah, Rock Springs, Thoreau, Tohatchi, Tse Bonito, Twin Lakes, Yah-ta-hey, Zuni</td>
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<tr>
<td>Mora</td>
<td>Charlie Messer (505) 923-5649</td>
<td>Mora, Wagon Mound, Vatrous</td>
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<tr>
<td>Otero</td>
<td>Taneil Tanuz (505) 923-5292</td>
<td>Alamogordo, Bent, Boles Acres, Cloudcroft, High Rolls, La Luz, Mayhill, Mescalero, Orogrande, Pinon, Sacramento, Timberon, Tularosa, Weed</td>
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<tr>
<td>Quay</td>
<td>Loren Allison (505) 923-8289</td>
<td>House, Logan, Nara Vista, San Jon, Tucumcari</td>
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<tr>
<td>Rio Arriba</td>
<td>Marti Blea-Cutrer (505) 923-5940</td>
<td>Abiquiu, Alcalde, Brazos, Canjilon, Canones, Canova, Chama, Chamita, Chile, Chimayo, Cordova, Coyote, Dixon, Dulce, El Duende, El Rito, Ensenada, Espanola, Fairview, Gallina, Hernandez, La Madera, La Mesilla, La Villita, Los Luceros, Los Ojos, Lumberton, Lyden, Pueblito, Riverside, San Jose, San Juan Pueblo, Santa Clara Pueblo, Tierra Amarillo, Truchas, Velarde, Youngsville</td>
</tr>
<tr>
<td>Roosevelt</td>
<td>Veronica Baca (505) 923-8684</td>
<td>Causey, Dora, Elida, Floyd, Portales</td>
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</tbody>
</table>
# Provider Network Operations

## County *

<table>
<thead>
<tr>
<th>County</th>
<th>Relationship Executive</th>
<th>Cities</th>
</tr>
</thead>
</table>
| **San Juan** | **Taneil Tanuz**  
(505) 923-5292  
ttanuz@phs.org | Aztec, Beclabito, Blanco, Bloomfield, Cedar Hill, Crystal, Farmington, Flora Vista, Huerfano, Kirtland, La Plata, Lake Valley, Lee Acres, Nageezi, Naschitti, Navajo Dam, Nenahnezad, Newcomb, Ojo Amarillo, Sanostee, Sheep Springs, Shiprock, Spencerville, Upper Fruitland, Waterflow, Young Place |
| **San Miguel** | **Charlie Messer**  
(505) 923-5649  
cmesser@phs.org | East Pecos, Gabaldon, Las Vegas, North San Ysidro, Pecos, Ribera, Rowe, San Jose, Sena, Soham, Tecolote, Tecolotito, Villanueva |
| **Sierra** | **Karen Bounds**  
(505) 923-8358  
kbounds@phs.org | Arrey, Caballo, Elephant Butte, Hillsboro, Hot Springs Landing, Kingston, Las Palomas, Oasis, Truth or Consequences, Williamsburg, Winston |
| **Socorro** | **Andrea Franco**  
(505) 923-2826  
afranco@phs.org | Abeytas, Alamillo, Alamo, Chamizal, Escondida, La Joya, Las Nutrias, Lemitar, Luis Lopez, Magdalena, Polvadera, San Acacia, San Antonio, Socorro, Veguita |
| **Taos** | **Marti Blea-Cutrer**  
(505) 923-5940  
mblea3@phs.org | Arroyo Hondo, Arroyo Seco, Chimasal, Costilla, Penasco, Picuris Pueblo, Questa, Rancho de Taos, Red River, Rio Lucio, San Cristobal, Talpa, Taos, Taos Valley, Taos Ski Valley, Vadito |
| **Union** | **Andrea Franco**  
(505) 923-2826  
afranco@phs.org | Capulin, Clayton, Des Moines, Folsom, Grenville |
# Provider Network Operations

*Note: This information is for all healthcare professionals, including behavioral health, located outside Bernalillo, Sandoval, Torrance and Valencia counties.

<table>
<thead>
<tr>
<th>State</th>
<th>Relationship Executive</th>
<th>Cities</th>
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<tbody>
<tr>
<td>Arizona</td>
<td>Loren Allison</td>
<td>Statewide</td>
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<tr>
<td></td>
<td>(505) 923-8289</td>
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<td></td>
<td><a href="mailto:lallison3@phs.org">lallison3@phs.org</a></td>
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<tr>
<td>Colorado</td>
<td>Veronica Baca</td>
<td>Statewide</td>
</tr>
<tr>
<td></td>
<td>(505) 923-8684</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:vbaca8@phs.org">vbaca8@phs.org</a></td>
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<tr>
<td>Texas</td>
<td>Marti Blea-Cutrer</td>
<td>Amarillo</td>
</tr>
<tr>
<td></td>
<td>(505) 923-5940</td>
<td></td>
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<tr>
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<td><a href="mailto:mblea3@phs.org">mblea3@phs.org</a></td>
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<tr>
<td></td>
<td>Taneil Tanuz</td>
<td>El Paso</td>
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<tr>
<td></td>
<td>(505) 923-5292</td>
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<td><a href="mailto:ttanuz@phs.org">ttanuz@phs.org</a></td>
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<tr>
<td></td>
<td>Loren Allison</td>
<td>Lubbock</td>
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<tr>
<td></td>
<td>(505) 923-8289</td>
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<tr>
<td></td>
<td><a href="mailto:lallison3@phs.org">lallison3@phs.org</a></td>
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</table>
Provider Network Operations
Long-term Care

By individual provider last name, or practice name for Bernalillo, Sandoval, Santa Fe, Torrance and Valencia counties

0 - AB
Paulette Adakai
Relationship Executive
(505) 923-5636
padakai@phs.org

B - D
Stacey Hughes
Relationship Executive
(505) 923-5794
shughes5@phs.org

AC - AI
Adam Bailey
Relationship Executive
(505) 923-5407
abailey5@phs.org

E - K
Orlando Gonzalez
Relationship Executive
(505) 923-6205
ogonzalez3@phs.org

AJ - AN
Stacey Hughes
Relationship Executive
(505) 923-5794
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L - P
Adam Bailey
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abailey5@phs.org

AO - AZ
Orlando Gonzalez
Relationship Executive
(505) 923-6205
ogonzalez3@phs.org

Q - Z
Paulette Adakai
Relationship Executive
(505) 923-5636
padakai@phs.org
Provider Network Operations
Long-term Care

Groups and Facilities for Bernalillo, Sandoval, Torrance and Valencia Counties

A

Abarim Home Healthcare*
Stacey Hughes
Relationship Executive
(505) 923-5794
shughes5@phs.org

Addus Healthcare*
Adam Bailey
Relationship Executive
(505) 923-5407
abailey5@phs.org

Alliance Home Health Care*
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Relationship Executive
(505) 923-5407
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Ambercare Home Health Care*
Adam Bailey
Relationship Executive
(505) 923-5407
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Angelwings Coordinated Care
Stacey Hughes
Relationship Executive
(505) 923-5794
shughes5@phs.org

At Home Personal Care*
Stacey Hughes
Relationship Executive
(505) 923-5794
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Casa Mis Abuelos, LLC (ALF)
Stacey Hughes
Relationship Executive
(505) 923-5794
shughes5@phs.org

Community Homecare
Orlando Gonzalez
Relationship Executive
(505) 923-6205
ogonzalez3@phs.org

Corus Health
Adam Bailey
Relationship Executive
(505) 923-5407
abailey5@phs.org

Compassus Home Health
Stacey Hughes
Relationship Executive
(505) 923-5794
shughes5@phs.org

Consumer Direct Personal Care*
Paulette Adakai
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(505) 923-5636
padakai@phs.org

Department of Health Nursing Facilities
Adam Bailey
Relationship Executive
(505) 923-5407
abailey5@phs.org

El Mirador*
Stacey Hughes
Relationship Executive
(505) 923-5794
shughes5@phs.org

El Paraiso Mang Services*
Orlando Gonzalez
Relationship Executive
(505) 923-6205
ogonzalez3@phs.org

Encompass Home Health
Orlando Gonzalez
Relationship Executive
(505) 923-6205
ogonzalez3@phs.org

Fundamental
Adam Bailey
Relationship Executive
(505) 923-5407
abailey5@phs.org
Groups and Facilities for Bernalillo, Sandoval, Torrance and Valencia Counties

G

Good Samaritan Society
Paulette Adakai
Relationship Executive
(505) 923-5636
padakai@phs.org

Genesis
Stacey Hughes
Relationship Executive
(505) 923-5794
shughes5@phs.org

Harmony Residential
Orlando Gonzalez
Relationship Executive
(505) 923-6205
ogonzalez3@phs.org

Haverland Carter Lifestyle Group
Orlando Gonzalez
Relationship Executive
(505) 923-6205
ogonzalez3@phs.org

Heritage Home Health Care*
Paulette Adakai
Relationship Executive
(505) 923-5636
padakai@phs.org

Independent Living Resource Center*
Paulette Adakai
Relationship Executive
(505) 923-5636
padakai@phs.org

Inteli-Care*
Paulette Adakai
Relationship Executive
(505) 923-5636
padakai@phs.org

Interim Healthcare*
Orlando Gonzalez
Relationship Executive
(505) 923-6205
ogonzalez3@phs.org

K

K-Bee Homecare Services*
Orlando Gonzalez
Relationship Executive
(505) 923-6205
ogonzalez3@phs.org

Kindred at Home/Hospice
Orlando Gonzalez
Relationship Executive
(505) 923-6205
ogonzalez3@phs.org

Kindred Hospital
Adam Bailey
Relationship Executive
(505) 923-5407
abailey5@phs.org

M

Mountain Shadows
Home Care*
Stacey Hughes
Relationship Executive
(505) 923-5794
shughes5@phs.org

O

Options Services Inc.*
Adam Bailey
Relationship Executive
(505) 923-5407
abailey5@phs.org

OnPointe
Adam Bailey
Relationship Executive
(505) 923-5407
abailey5@phs.org

Professional Home Healthcare*
Paulette Adakai
Relationship Executive
(505) 923-5636
padakai@phs.org
Groups and Facilities for Bernalillo, Sandoval, Torrance and Valencia Counties

**Q**

**Quilted Care**  
**Stacey Hughes**  
Relationship Executive  
(505) 923-5794  
shughes5@phs.org

**S**

**Share Your Care***  
**Paulette Adakai**  
Relationship Executive  
(505) 923-5636  
padakai@phs.org

**Sierra Hills Assisted Living**  
**Adam Bailey**  
Relationship Executive  
(505) 923-5407  
abailey5@phs.org

**Sierra Home Care and Hospice**  
**Adam Bailey**  
Relationship Executive  
(505) 923-5407  
abailey5@phs.org

**Southwestern Home Healthcare***  
**Paulette Adakai**  
Relationship Executive  
(505) 923-5636  
padakai@phs.org

**Southwestern Private Services Inc.***  
**Paulette Adakai**  
Relationship Executive  
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padakai@phs.org

**T**

**The Aristocrat***  
**Stacey Hughes**  
Relationship Executive  
(505) 923-5794  
shughes5@phs.org

**V**

**Victory Personal Care***  
**Adam Bailey**  
Relationship Executive  
(505) 923-5407  
abailey5@phs.org

**W**

**We Care Agency***  
**Orlando Gonzalez**  
Relationship Executive  
(505) 923-6205  
ogonzalez3@phs.org

*Note: These groups have multiple branches throughout the state.*
Provider Network Operations
Long-term Care

Statewide Specialties

Home Modifications
Adam Bailey
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abailey5@phs.org
Provider Network Operations
Long-term Care

Skilled Nursing and Nursing Facilities

A

ABQ Heights Healthcare and Rehabilitation Center
Stacey Hughes
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(505) 923-5794
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B

Bear Canyon Rehabilitation Center
Stacey Hughes
Relationship Executive
(505) 923-5794
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Belen Meadows Healthcare and Rehabilitation Center
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Relationship Executive
(505) 923-5794
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Bloomfield Nursing and Rehabilitation
Stacey Hughes
Relationship Executive
(505) 923-5794
shughes5@phs.org

Canyon Transitional and Rehabilitation Center
Stacey Hughes
Relationship Executive
(505) 923-5794
shughes5@phs.org

C

Casa Arena Blanca Nursing Center
Adam Bailey
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(505) 923-5407
abailey5@phs.org

Casa De Oro Care and Rehabilitation
Stacey Hughes
Relationship Executive
(505) 923-5794
shughes5@phs.org

Casa Del Sol Care and Rehabilitation
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Relationship Executive
(505) 923-5794
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Casa Maria Health Care Center
Adam Bailey
Relationship Executive
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Casa Real Nursing Center
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Relationship Executive
(505) 923-5794
shughes5@phs.org

Clayton Nursing and Rehabilitation Center
Stacey Hughes
Relationship Executive
(505) 923-5794
shughes5@phs.org

Clovis Healthcare and Rehabilitation Center
Stacey Hughes
Relationship Executive
(505) 923-5794
shughes5@phs.org

F

Fort Bayard Medical Center
Adam Bailey
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G

Good Samaritan Society (All Cities)
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Provider Network Operations
Long-term Care

Skilled Nursing and Nursing Facilities

La Vida Llena
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Ladera Care & Rehabilitation Center
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New Mexico Behavioral Health Institute
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Red Rocks Care Center
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Rio Rancho Care and Rehabilitation Center
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Sandia Ridge Center
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San Juan Care and Rehabilitation Center
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## Skilled Nursing and Nursing Facilities

<table>
<thead>
<tr>
<th>Facility Name</th>
<th>Relationship Executive</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sandia Ridge Center</td>
<td>Stacey Hughes</td>
<td>(505) 923-5794, <a href="mailto:shughes5@phs.org">shughes5@phs.org</a></td>
</tr>
<tr>
<td>Santa Fe Care Center</td>
<td>Paulette Adakai</td>
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</tr>
<tr>
<td>Sierra Health Care Center</td>
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<tr>
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<tr>
<td>Skies Healthcare and Rehabilitation Center</td>
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</tr>
<tr>
<td>Sombrillo Nursing and Rehabilitation Center</td>
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</tr>
<tr>
<td>St. Anthony Healthcare and Rehabilitation Center</td>
<td>Stacey Hughes</td>
<td>(505) 923-5794</td>
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<tr>
<td>Sunset Villa Care Center</td>
<td>Adam Bailey</td>
<td>(505) 923-5407, <a href="mailto:abailey5@phs.org">abailey5@phs.org</a></td>
</tr>
<tr>
<td>The Neighborhood in Rio Rancho</td>
<td>Orlando Gonzalez</td>
<td>(505) 923-6205, <a href="mailto:ogonzalez3@phs.org">ogonzalez3@phs.org</a></td>
</tr>
<tr>
<td>The Rehabilitation Center of Albuquerque</td>
<td>Stacey Hughes</td>
<td>(505) 923-5794, <a href="mailto:shughes5@phs.org">shughes5@phs.org</a></td>
</tr>
<tr>
<td>The Suites Rio Vista</td>
<td>Paulette Adakai</td>
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</tr>
<tr>
<td>The Rio at Las Estancias</td>
<td>Adam Bailey</td>
<td>(505) 923-5407, <a href="mailto:abailey5@phs.org">abailey5@phs.org</a></td>
</tr>
<tr>
<td>Uptown Rehabilitation Center</td>
<td>Stacey Hughes</td>
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</tr>
<tr>
<td>Village at Northrise-Desert Willow</td>
<td>Stacey Hughes</td>
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</tr>
</tbody>
</table>
**Provider Network Operations**  
Long-term Care

### County*

<table>
<thead>
<tr>
<th>Relationship Executive</th>
<th>Counties</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adam Bailey</td>
<td>Colfax, Harding, Mora, San Miguel, Union</td>
</tr>
<tr>
<td>(505) 923-5407</td>
<td></td>
</tr>
<tr>
<td><a href="mailto:aballey5@phs.org">aballey5@phs.org</a></td>
<td></td>
</tr>
<tr>
<td>Orlando Gonzalez</td>
<td>Chaves, Curry, De Baca, Eddy, Guadalupe, Lea, Lincoln, Roosevelt, Otero, Quay</td>
</tr>
<tr>
<td>(505) 923-6205</td>
<td></td>
</tr>
<tr>
<td><a href="mailto:ogonzalez3@phs.org">ogonzalez3@phs.org</a></td>
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</tr>
<tr>
<td>Paulette Adakai</td>
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<tr>
<td>(505) 923-5636</td>
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</tr>
<tr>
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</tr>
<tr>
<td>Stacey Hughes</td>
<td>Catron, Dona Ana, Grant, Hidalgo, Luna, Sierra, Socorro</td>
</tr>
<tr>
<td>(505) 923-5794</td>
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</tr>
<tr>
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</tr>
</tbody>
</table>

*Note: This information is for all long-term care providers located outside Bernalillo, Sandoval, Torrance and Valencia counties.*