

Presbyterian Medical Group

Patient Centered Medical Home Locations



Contact Intel Connected Care Customer Service at 505-923-8000 or 1-855-780-7737 to select your primary care provider (PCP) and schedule your first appointment.

Business hours: Monday – Friday, 8 a.m. to 5 p.m., with some clinics offering extended hours.

ALBUQUERQUE		
Presbyterian Medical Group	3901 Atrisco Dr. NW	Family Medicine and Urgent Care
	8300 Constitution Ave. NE, Building D	Family Medicine and Internal Medicine
	5901 Harper Dr. NE	Family Medicine, Pediatrics and Urgent Care
	3436 Isleta Blvd. SW	Family Medicine, Internal Medicine, Pediatrics and Urgent Care
	8800 Montgomery Blvd. NE	Family Medicine and Internal Medicine
	6100 Pan American Fwy. NE, Ste 390	Family Medicine
	4588 Paradise Blvd. NW	Family Medicine and Urgent Care
	401 San Mateo Blvd. SE	Family Medicine, Internal Medicine and Pediatrics
	5550 Wyoming Blvd. NE	Family Medicine
BELEN		
Presbyterian Medical Group	609 S. Christopher Rd.	Family Medicine, Internal Medicine, Pediatrics and Urgent Care
LOS LUNAS		
Presbyterian Medical Group	200 Emilio Lopez Rd.	Family Medicine
RIO RANCHO		
Presbyterian Medical Group	4005 High Resort Blvd. SE	Family Medicine, Internal Medicine and Pediatrics
Presbyterian Medical Group	3777 NM Highway 528 NE	Family Medicine
Intel Health for Life Center* Hours: Monday – Friday, 7 a.m. to 4 p.m.	4100 Sara Rd. SE, RR5, 1st Floor	Family Medicine
SANTA FE		
Presbyterian Medical Group	454 St. Michael's Dr.	Family Medicine and Urgent Care

* Intel employees and eligible dependents only.

For questions outside normal business hours, call the clinic where your PCP is located to reach our on-call provider. Most urgent care or extended-hours clinics are open evenings and weekends. An urgent care may be closer and could take less time than a trip to the hospital emergency department (ED).

Intel Connected Care Frequently Asked Questions

What is a Patient Centered Medical Home?

Presbyterian Medical Group uses a Patient Centered Medical Home (PCMH) model to give patients greater access to services. Patients are assigned a medical care team based on their specific needs. The team is led by a primary care provider (PCP), and may include a pharmacist clinician, behavioral health clinician, nurse care manager or case manager. The entire team works together as the patient's "medical home." In addition to office visits and to make accessing care easier, patients may access care through multiple alternative appointments including telephone appointments, group visits, secure messaging with their care team and online appointment scheduling.

Why should I select a primary care provider (PCP) before I have a medical need to see a doctor?

- Your Intel Connected Care plan is designed around a Patient Centered Medical Home model, and includes a provider who works as the "team leader" for a broader group of clinicians who provide a variety of other kinds of treatment. Once the team leader (PCP) is in place, that PCP can make access to those additional clinicians available and be ready to help direct the care received from any team member.
- Establishing a relationship with a new doctor takes a little time, and new patient appointments allow for that. Because they tend to be longer appointments, it sometimes takes a few weeks for an available time slot.
- Establishing the PCP relationship before a medical need arises allows you to see that provider (or one of the PCMH providers on the care team) much sooner when a subsequent medical care need arises.
- In addition, scheduling your PCP appointment before you have an immediate need allows time for the transfer of your medical records from your previous doctor.

What do I do if I need medical care before my appointment with the provider I've selected as my PCP?

- There's no need to wait to see your new PCP if you have a medical concern before your first appointment. Patient Centered Medical Homes have teams of other providers who can provide care before a member has that first appointment with the PCP. Simply call the clinic where your PCP is located to assist with scheduling care for your immediate need. Your appointment will be scheduled with a medical care team provider.

As a Presbyterian Medical Group patient, you have secure online access to your Presbyterian electronic health records when you activate your MyChart account. You can also have access to your family's records by requesting proxy access and MyChart offers teens, between the ages of 14-18, access to directly engage with their care team. Plus, you can download the mobile app and manage your entire family's health care while on the go.

Using MyChart, you can:

- Send and receive messages with your care team
- View test results
- Request prescription renewals and view current medications
- Schedule primary care appointments, request an appointment with a specialist, view past appointments, and cancel or confirm upcoming appointments
- Verify registration information and/or pay your co-payment
- View and accept newly available appointments
- Access your health summary including allergies, immunizations and current health issues
- Receive health reminders
- Pay your doctor and hospital bills, sign up for paperless billing and view prior statement and payment histories



MyChart
PRESBYTERIAN

www.phs.org/mychart



Requires a myPRES account.