

July 18, 2016

National Imaging Associates, Inc. (NIA) Medical Specialty Solutions Program is Replacing Health Help

Presbyterian Health Plan, Inc. and Presbyterian Insurance Company, Inc. (Presbyterian) have entered into an agreement with National Imaging Associates, Inc. (NIA), an affiliate of Magellan Healthcare, Inc. to implement NIA's Medical Specialty Solutions (MSS) program. This program replaces HealthHelp for prior authorization of certain radiology procedures and is consistent with industrywide efforts to manage the increasing use of non-emergent, advanced diagnostic imaging, outpatient services.

Beginning October 1, 2016, prior authorizations will need to be obtained from the MSS program for the following non-emergent, advanced diagnostic imaging, outpatient services:

- Computed tomography (CT)/Computed tomography angiography (CTA).
- Magnetic resonance imaging (MRI)(Magnetic resonance angiography (MRA)).
- Positron emission tomography (PET) scan.
- Coronary computed tomography angiography (CCTA).
- Myocardial perfusion imaging (MPI).
- Stress echocardiography.
- Echocardiography.

Services performed in the following settings do not require authorization through the MSS program:

- Inpatient.
- Observation.
- Emergency room.
- Urgent care.

While inpatient and observation services do not require prior authorization through the MSS program, some may require prior authorization from Presbyterian. In addition, musculoskeletal procedures and elective spine surgery performed in inpatient and outpatient settings do require prior authorization through the NIA Spine Management program (effective Jan. 1, 2015). Emergency

room and urgent care facility procedures, however, do not require prior authorization from the MSS program or Presbyterian. Please refer to Presbyterian's authorization guide for more information.

The ordering physician is responsible for obtaining prior authorization for any of the services listed above. It is the responsibility of the rendering provider to ensure that an authorization was obtained, before services are rendered. Providers can obtain authorizations online at www.RadMD.com or by calling 866-236-8717. Failure to do so may result in a claim rejection.

We will communicate more specific information regarding this new process in the near future. If you have any questions about this notice, please contact your Provider Network Management relationship executive using the information box below.

Presbyterian Provider Network Management
Hours: Monday to Friday, 8:00 am to 5:00 pm Phone: 1-505-923-5141 www.phs.org/ContactGuide Mailing address: P.O. Box 27489, Albuquerque, NM87125 Location: 9521 San Mateo Blvd NE, Albuquerque, NM 87113

Enclosure: Medical Specialty Solutions Frequently Asked Questions (FAQs), Medical Specialty Solutions Quick Reference Guide, and Medical Specialty Solutions Utilization Review Matrix.