



October 7, 2016

To: New Mexico Personal Care Service Provider Agencies

From: New Mexico Centennial Care Managed Care Organizations

Re: Electronic Visit Verification Implementation

This notice is applicable to all New Mexico Personal Care Service Provider Agencies who are contracted with at least one of the New Mexico Centennial Care MCOs.

Due to unforeseen delays in the procurement of tablets for all agencies there will be a delay in the full implementation of EVV. The newly established go-live date is November 13, 2016. Agencies that have already received their tablets should begin using them on October 9th as planned. The MCOs strongly encourage agencies still waiting on tablets to deploy them to caregivers as soon as possible after receipt and begin using them in advance of the November 13th timeline.

Such services are funded in part with the State of New Mexico

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