

December 22, 2016

UPDATE: Members with Individual Presbyterian Health Insurance Exchange Plans

Presbyterian Health Plan, Inc. and Presbyterian Insurance Company, Inc. (Presbyterian) are committed to providing you with any changes that may affect your practice.

Effective Jan. 1, 2017, Presbyterian will no longer offer individual insurance plans through the New Mexico Health Insurance Exchange Marketplace. This could potentially affect some of your Presbyterian patients if they do not choose another Presbyterian individual plan, or another health plan your practice accepts, for their health insurance coverage.

For patients who are pregnant, our care coordination department is here to help them with their transition of care. If needed, patients who are currently in their second or third trimester can continue their care with you for a minimum of 30 days after their coverage terminates. If your Presbyterian patients have questions about transitioning their care before their coverage terminates, please direct them to the Presbyterian Customer Service Center (PCSC) at the number below.

Phone: (505) 923-5947

Toll-free: 1 (855) 206-7737

TTY: 711

Hours: Monday – Friday, 7 a.m. to 6 p.m.

If you have any questions, please contact your Provider Network Management relationship executive at www.phs.org/ContactGuide.

Thank you for your continued partnership.

Provider Network Management
Hours: Monday to Friday, 8:00 a.m. to 5:00 p.m.
Phone: (505) 923-5141 www.phs.org/ContactGuide
Mailing address: P.O. Box 27489, Albuquerque, NM87125 Location: 9521 San Mateo Blvd NE, Albuquerque, NM 87113