

April 12, 2017

EFFECTIVE IMMEDIATELY: New Fax Number to Report Behavioral Health Critical Incidents

Presbyterian Health Plan Inc. (Presbyterian) is committed to keeping you updated about changes that may affect your practice. This communication contains information regarding an immediate change in the way behavioral health providers submit critical incidents.

Effective immediately, behavioral health critical incidents must be reported using the fax number listed below:

New fax number: (505) 843-3011

An updated form with the corrected fax number is being prepared by the Behavioral Health Services Division of the New Mexico Human Services Department. The form will be sent to providers as soon as it is received by Presbyterian.

Thank you for your adherence to this update. If you have any questions regarding this notification, please contact your Presbyterian Behavioral Health relationship liaison using the contact information below.

Presbyterian Behavioral Health



Hours: Monday through Friday, 8 a.m. to 5 p.m.



Phone: 1 (800) 424-6035

Contact Guide: www.phs.org/ContactGuide



Mailing address: P.O. Box 27489, Albuquerque, NM 87125

Location: 9521 San Mateo Blvd NE, Albuquerque, NM 87113