

April 20, 2017

Real-time Provider Directory Updates – Demographic Information Request

Presbyterian Health Plan, Inc. and Presbyterian Insurance Company, Inc. (Presbyterian) are committed to providing members and patients with accurate provider information to ensure they have access to the care they need. Based on new requirements from the Centers for Medicare & Medicaid Services (CMS), Presbyterian implemented real-time provider directory updates in 2016. This solution ensures accurate directory information for our providers and members.

Providers can verify and update their demographic information through the myPRES Provider Portal using a web-based solution that interfaces directly with our internal database. Providers can update their hours of operation, panel status, directory address, phone number, or other demographic information affecting availability. The Services Agreement with Presbyterian also requires providers to submit changes to Presbyterian electronically or in writing as soon as the change is known.

To keep the information up to date, we will be conducting outreach to providers twice a year. To assist with this process, we have included selected demographic information with this communication. Please review the enclosed information and confirm that the details we have on file for your practice are accurate. To make updates to this information, you will need to log onto myPRES and choose “Update Provider Demographic Information” from the myPRES Workforce screen. For frequently asked questions about how to get started, please go to www.phs.org/DirectoryUpdate.

If you have any questions, please contact your Provider Network Management relationship executive using the information below.

Provider Network Management



Hours: Monday through Friday, 8 a.m. to 5 p.m.



Phone: (505) 923-5141

Contact Guide: www.phs.org/ContactGuide



Mailing address: P.O. Box 27489, Albuquerque, NM 87125

Location: 9521 San Mateo Blvd NE, Albuquerque, NM 87113

Enclosed: Provider Directory Information

PPC041702

Presbyterian exists to improve the health of the patients, members, and communities we serve.

www.phs.org

Provider Directory Information

Please review the information listed below. If you need to make any updates or changes, please log into your myPRES account or contact your relationship executive.

Provider Name:

NPI:

Specialty:

Phone:

Gender:

Address as it appears in the online Provider Directory:

Languages spoken other than English:

Are you accepting new patients?