You may need to begin taking a medication for a health condition after an office visit with your provider. Your provider may write you a prescription for samples of a particular medication, so he or she can see if the medication helps you with your condition and does not have negative side effects before you fill the prescription at a regular pharmacy.

Here are some frequently asked questions about the Sample Pharmacy at Presbyterian:

**My doctor gave me a prescription for sample medications. Where do I go to fill the medications?**
A written prescription is required to fill medications at the sample pharmacy. Bring the prescription to the sample pharmacy located at either Presbyterian Kaseman Hospital or Presbyterian Rust Medical Center. See the back of this page for specific location information.

**How do I get a refill on my prescription?**
Call the sample pharmacy where you had your sample medication filled. Leave your name, the prescription number, your phone number, and your mailing address (if you want it mailed) in your phone message. We will contact you if we have any questions about your refill and to let you know that it has been filled.

**What types of sample medications are available?**
We offer samples of brand name medications only. Medications for blood pressure, diabetes, cholesterol, osteoporosis, Alzheimer’s, depression, and other health conditions are available.

**What types of sample medications are not available?**
Generic medications, over-the-counter medications, and controlled substances are not available at the sample pharmacy.

**How much will I pay for sample medications?**
Sample medications are free for all patients. The sample pharmacy carries a limited supply of medications, so be sure to keep current prescriptions for all of your medications on file at your local retail pharmacy.

**Do I have to pick up my prescription?**
Most prescriptions can be mailed to your home, if you would prefer this. Ask your pharmacist to mail you your medications when you take your prescription in to be filled. Insulin and other refrigerated medications cannot be mailed.

If you have your prescription mailed to you, our pharmacist will call you to give you instructions about your sample medications and answer any questions you may have.

*Maximum of 91 days’ supply per calendar year, per medication class. Ask your pharmacist about exclusions on certain medication classes.*
Presbyterian Kaseman Hospital
Physician Office Building
8300 Constitution NE
Albuquerque, NM 87110

Jim Mathews, Pharmacist
Phone: (505) 559-6508
Fax: (505) 559-6501

Hours:
Monday through Friday,
8:30 a.m. – 5:00 p.m.
Closed between
1:00 p.m. and 1:30 p.m.

Presbyterian Rust Medical Center
Physician Office Building
Suite 18008
2400 Unser Blvd. SE
Rio Rancho, NM 87110

Meghan Ross, Pharmacist
Phone: (505) 253-6015
Fax: (505) 253-6016

Hours:
Monday through Friday,
8:30 a.m. – 5:00 p.m.
Closed between
12:30 p.m. and 1:00 p.m.