



## Plains Regional Medical Center Report to the Community 2015



Plains Regional Medical Center is a comprehensive acute-care hospital that has been managed by Presbyterian Healthcare Services since 1975. The hospital has a long tradition of delivering patient care to Clovis, eastern New Mexico, west Texas, and Curry county. In its hospital and 12 clinics, Plains Regional Medical Center offers a Cancer Center and a wide range of medical specialties, including surgery, oncology, internal medicine, podiatry, urology, nephrology, pediatrics, orthopedics, and family medicine. Plains Regional Medical Center is one of eight hospitals run by Presbyterian, which has a statewide health plan and a growing multi-specialty group.



# Plains Regional Medical Center



**100**  
licensed beds



**12** Presbyterian  
Medical Group  
primary and  
specialty care clinics

## By the Numbers

**100,779**  
outpatient  
clinic visits



**31,480**  
outpatient  
emergency room  
visits

**1,193**  
newborns  
cared for



**5,190** patients  
discharged from  
the hospital



## Investing in Your Healthcare

- Successfully recruited five new providers: a cardiologist, a family medicine physician, a general surgeon, a hospitalist, and a nurse practitioner.
- Invested \$3 million in improvements, including upgrades to our surgical equipment and facility renovations in the day surgery unit, cancer center, and radiology areas.
- Plains Regional Medical Center and the Clovis Fire Department and EMS launched LIFENET, a new system aimed at helping heart attack patients.

## Our Accomplishments

- Mammography inspection found no deficiencies.
- Added home healthcare services to the electronic health record (EHR), so all patient information is in one place.
- Home Healthcare achieved a four-star rating from the Centers for Medicare & Medicaid Services.
- Exceeded the patient experience target by four points.
- Number of prescriptions filled by the Plains Regional Medical Center Pharmacy increased 165 percent between January 2015 and December 2015.
- Accepted as a National Oceanic and Atmospheric Administration (NOAA) Weather-Ready Nation Ambassador. As such, Plains Regional Medical Center is committed to working with NOAA and other ambassadors to strengthen national resilience against extreme weather.



## Serving Our Community

### In 2015:

- Employed 520 people, including 23 physicians.
- Provided more than \$37.6 million in salaries, wages, and benefits.
- Provided more than \$6.6 million in community benefit (including financial assistance).
- Sponsored the second annual Run for the Zoo, benefitting Hillcrest Zoo in Clovis. The event raised \$3,700.
- Provided free sports physicals for student athletes in the area school districts.
- Were a major contributor to the local United Way and PresGiving campaign, raising over \$60,000.
- Provided meals for the local Meals-on-Wheels program, the Clovis High School boys' football and soccer teams, and the Nazerene Church pre-school program.
- Supported the Operation Wounded Warrior project.
- Supported community health initiatives, including the Back-to-School Health Fair, Relay for Life, Farm Safety Day, Curry County Fair, and the Biggest Loser Contest.
- Served as a presenting sponsor for the first High Plains Women's Expo, a weekend of seminars and classes focused on women's health.

 **PRESBYTERIAN**  
Plains Regional Medical Center

2100 N. Martin Luther  
King Jr. Blvd.  
Clovis, NM 88101  
(575) 769-2141  
[www.phs.org/clovis](http://www.phs.org/clovis)